

disc-go-devil

Optical Disc Repair Machine



DISC-GO-TECH
SETTING THE STANDARD IN **DISC REPAIR**

WELCOME

Thank you for purchasing the **Disc-Go-Devil** Disc Repair Machine. Please take a few minutes to read through this manual. Included are tips and techniques drawn from over a decade of disc repair experience at Disc Go Technologies Inc. that will help you achieve the best results from your new disc repair equipment.

If you have any questions or concerns regarding this machine, please do not hesitate to contact your local Disc-Go-Tech distributor's customer service department or visit our website at www.discgotech.com.

IMPORTANT SAFEGUARDS

Please read through this entire manual and retain it for future reference. To prevent possible personal injury or equipment damage, the following basic precautions should be observed:

1. Do not use this equipment for other than its intended purpose. The use of attachments, supplies or accessory equipment not recommended or sold by Disc Go Technologies Inc. may cause equipment damage and/or personal injury and will void the warranty for the unit.
2. Ensure your Disc-Go-Devil has its own grounded electrical circuit. Do not run the power cord where it may be subject to wear or abuse. Do not allow anything to rest on or roll over the power cord which may damage it.
3. To protect against the risk of electrical shock, do not put cord, plug or machine anywhere they may be exposed to water or moisture.
4. Do not use with a damaged cord or plug. If your Disc-Go-Devil is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call your local Disc-Go-Tech distributor's customer service department for service support information.
5. Unplug the Disc-Go-Devil from the outlet when not in use and before changing consumable supplies (polish bottle, pads).
6. Do not install or operate your Disc-Go-Devil in an environment containing flammable or explosive gas.
7. Do not poke objects through the fan grating or other exterior openings.
8. Use close supervision if this machine is to be operated near children.
9. To prevent damage or injury due to a falling lid, do not move your Disc-Go-Devil while the lid is open.

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MACHINE DESCRIPTION

Supplied Components

- | | |
|---|------------------------------------|
| 1 | Disc Go Devil Machine |
| 1 | Set of Polishing Pads |
| 1 | Power Cord |
| 1 | 16 oz Bottle of Polishing Compound |
| 1 | Polishing Cloth |
| 1 | 1 oz Bottle of Final Spray |

Machine Description

The following diagram shows the Disc Go Devil and components. Refer to this diagram when setting up, using and troubleshooting the unit.

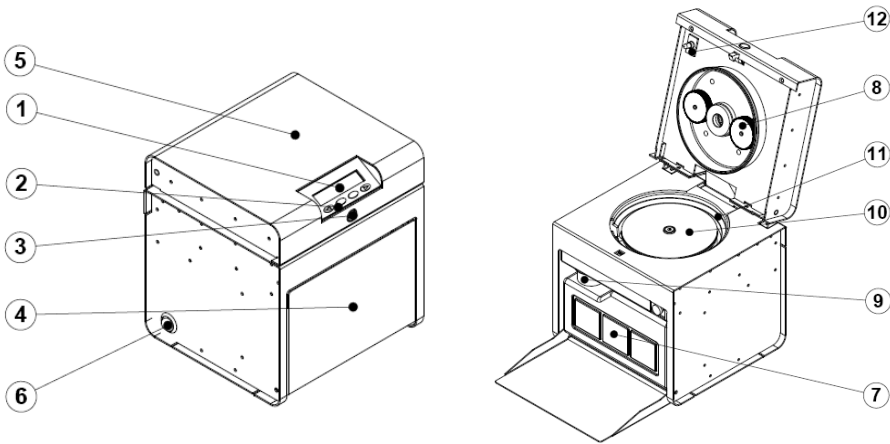


Figure 1: Disc-Go-Devil Disc Repair unit

- | | | | |
|---|-------------------------|----|--------------------|
| 1 | Display | 7 | Polish Bottle |
| 2 | Front Control Panel | 8 | Polishing Pads |
| 3 | Lid Open Button | 9 | Polish Intake Seal |
| 4 | Polish Compartment Door | 10 | Turntable |
| 5 | Lid | 11 | Bowl |
| 6 | Power Switch | 12 | Lid Switch |

SETUP INSTRUCTIONS

Preparation and Materials

Remove your Disc-Go-Devil from the shipping box and ensure that all the above listed components are present. It is recommended that the boxes and packing materials be retained in case your Disc-Go-Devil needs to be transported.

Inserting the Polish Bottle:

- Open the polish compartment by pushing on the upper right corner of the compartment door on the front of the machine. If you haven't already done so, remove the power cord and the desiccant bag.
- Shake the Polish Bottle well for approximately 30 seconds.
- Remove the bottle cap (keep the cap for sealing and storing remaining polish after use). Locate the Polish Intake Hose and Intake Strainer hanging inside the compartment on the left-hand side (see Figure 2).

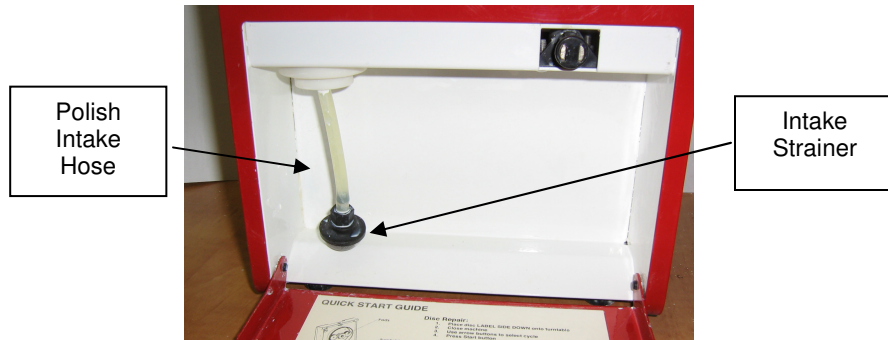


Figure 2: Polish Compartment

- Place the strainer and hose inside the Polish Bottle opening and insert the polish bottle at an angle into the compartment, ensuring that the neck of the bottle fits around the outside of the rubber sleeve of the seal (Refer to Figure 3A).

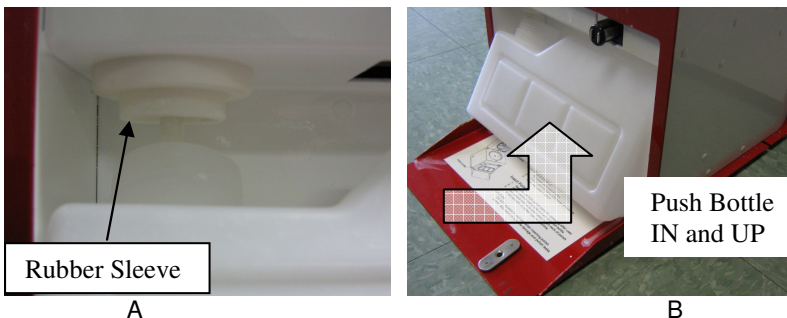


Figure 3: Inserting the Polish Bottle

- Aligning the bottle opening with the rubber sleeve of the seal, use an inward and upward motion to insert the bottle into the compartment. Ensure the bottle opening is securely inside the seal. DO NOT squeeze the rubber seal as this could damage it and result in leakage.

Installing the Polishing Pads:

Polishing Pads should be replaced with every new Polish Bottle (every 100 Medium repairs, or equivalent). Failure to do so will result in poor quality repairs and could potentially damage both your discs and your machine.

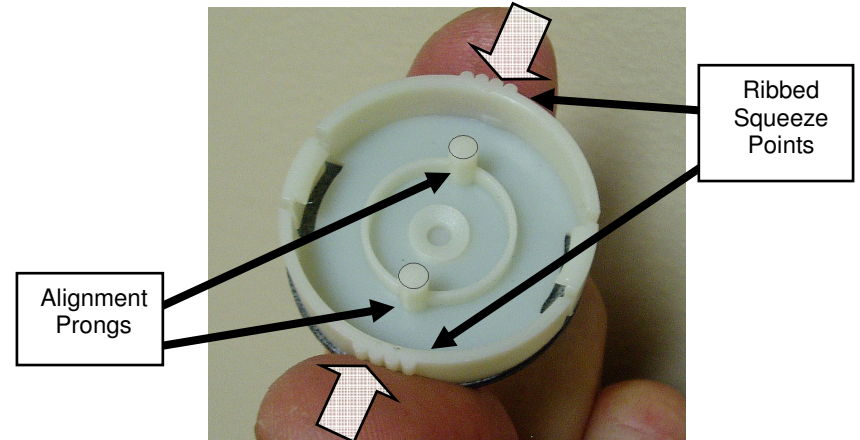


Figure 4: Polishing Pad

- Note the two alignment prongs protruding from the back side of each polishing pad. These prongs must align with one of the three sets of holes on each pad holder (see Figure 5).
- With the prongs aligned, squeeze at the ribbed squeeze points and press the pads until they snap into place on the pad holders. When seated correctly, the pads will 'float' on the pad holders and will spin easily.

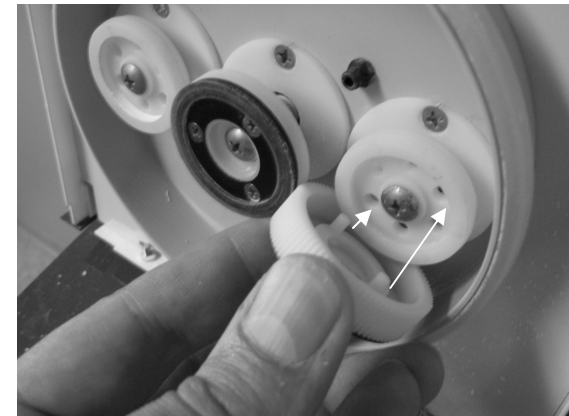


Figure 5: Installing Polishing Pads

OPERATION

Machine Use

Switch your Disc-Go-Devil on using the power switch located on the left side panel of the machine (see Figure 1). You will hear the cooling fan start and the display will activate with an initial message indicating the software version (Figure 6).





Figure 6: Initial Control Panel Display

After approximately 3 seconds the display will change to read the present cycle setting and the duration corresponding to that setting (Figure 7).




Figure 7: Repair Cycle Display

Using the left and/or right arrow buttons   , select the appropriate repair cycle based on the damage to the disc (refer to the Disc Repair Information section at the end of this manual). The menu choices are:

<u>Repair Cycle</u>	<u>Duration</u>
a. LIGHT	2 minutes
b. MEDIUM	5 minutes
c. HEAVY	8 minutes



Place the disc to be repaired LABEL SIDE DOWN on the turntable. Ensure the disc is centred and is sitting flush on the turntable surface.

Close the lid and push the START/OK button  to begin the repair process.

After the cycle has completed, open the lid using the lid release button. Remove the repaired disc, spray with Final Spray and wipe clean with the polishing cloth provided.

Stopping the Repair Process

During the repair process, you may interrupt or stop operation of your Disc-Go-Devil in one of three ways:

1. **SOFT STOP** - Pressing the START/OK  button will cause your Disc-Go-Devil to abort the repair cycle and stop in approximately 3 seconds, after it has removed the majority of polish from the surface of the disc.
2. **IMMEDIATE STOP** – Pressing the STOP/ESC  button will cause your Disc-Go-Devil to stop immediately and abort the repair process immediately. NOTE: polish may still be present on the surface of the disc when the lid is opened.
3. **EMERGENCY STOP** – Turn the power switch off to remove power from your Disc-Go-Devil immediately.

MAINTENANCE

Your Disc-Go-Devil utilizes an optical polishing process to repair damaged disc surfaces. It is normal for some polish to be present within the repair chamber; however, the machine **must be cleaned regularly** to avoid polish build-up that may otherwise interfere with its operation.

Daily Cleaning:

The following **Daily Cleaning** routine should be followed at the end of each day:


- 1) With the lid open, use a damp cloth (warm water, no soap) to wipe the turntable, lid and all surfaces within the repair chamber.
- 2) Wipe down the exterior using a soft damp cloth. Use of Final Spray on the exterior is also recommended to achieve a “like new” shine.

Regular Cleaning:

Polish build-up left in your Disc-Go-Devil for an extended period of time can damage both the discs being repaired and the machine when it is next used. The following **Regular Cleaning** routine is therefore recommended:

- When the Polish Compound has expired and before each new bottle is installed, or
- If your Disc-Go-Devil will not be used for a period of more than 24 hours.

Before beginning the following **Regular Cleaning** routine, **ensure the Polishing Pads are installed on the pad holders:**

- 1) Insert a “dummy” disc (i.e. any CD or DVD not containing important information). A dummy disc must be used during the cleaning cycle to keep the polishing pads from contacting and/or damaging the turntable surface.
- 2) Insert a Polish Bottle filled with WARM WATER into the polish compartment. If you have only the one Polish Bottle, pour the remaining polish into a clean container and rinse the Polish Bottle thoroughly. When clean, fill the Polish Bottle with warm water and insert it into the polish compartment.
- 3) Select Medium Cycle and press the START/OK  button
- 4) When the cleaning cycle has finished, remove the bottle from the polish compartment and pour the water out. Rinse the bottle thoroughly and replace the polish compound removed earlier.
- 5) Open the lid and wipe down the interior of the repair chamber using a damp cloth. **Ensure that the underside of the lid and the entire deck surface are also wiped clean.** Polish build-up at the rear of the lid (by the rubber guard) can interfere with proper machine operation.
- 6) Leave the lid open to allow your Disc-Go-Devil to dry.

ADVANCED FEATURES

Various operating features of your Disc Go Devil may be customized using the Advanced Features menus accessed through the Control Panel.

Repair Cycle Time

The timed repair cycles of your Disc Go Devil can be modified to accommodate individual user needs or preferences.



1. Select the repair cycle you wish to modify using the left or right arrow buttons.
2. Press and hold the START/OK button for 2 seconds. “PROGRAM MODE” will appear in the bottom row of the display window.
3. Press the left or right arrow buttons to decrease or increase, respectively, the current cycle time by 15 second intervals.
4. When the desired repair time has been reached, press the START/OK button to save the new setting and exit the menu.

End of Cycle Signal











The signal at the end of the repair cycle may be disabled in software.



1. Press the left or right arrow buttons until “SYSTEM” appears in the display window.
2. Press the START/OK button. “SETTINGS” will be displayed in the bottom line of the display window.
3. Press the START/OK button a second time. “LID SWITCH” will now be displayed in the bottom line of the display window.
4. Press the right arrow button twice until “SOUND SIGNAL” is displayed.
5. Press the START/OK button to enter the ON/OFF menu for the SOUND SIGNAL.
6. Press the right arrow button to toggle the sound ON or OFF.
7. Press the START/OK button to accept the setting.
8. Press the STOP/ESC button twice to exit the menu.

Display Language

Your Disc-Go-Devil is equipped with several pre-programmed menu languages.

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- 
- 
- 
- 
- 
- 
- 
1.

Press the left or right arrow buttons until “SYSTEM” appears in the display window.

Press the

2.

START/OK button. “Settings” will be displayed in the bottom line of the display window.

Press the

3.

START/OK button a second time. “LID SWITCH” will now be displayed in the bottom line of the display window.

Press the

4.

right arrow button once. “LANGUAGE” will now be displayed.

Press the

5.

START/OK button to enter the LANGUAGE select menu.

Press the

6.

or right arrow buttons until the desired language is displayed.

Press the left

7.

START/OK button to accept the setting.

Press the










8.

STOP/ESC button twice to exit the menu.

Press the

Repair Counters

Your Disc Go Devil has two internal counters, a BATCH COUNTER that counts the number of repairs performed and a TOTAL COUNTER that keeps track of the total repair time, in minutes. To access the counters:

- 
- 
- 
- 
- 
- 
- 
1.

Press the left or right arrow buttons until “SYSTEM” appears in the display window.

2.

Press the START/OK button. “SETTINGS” will be displayed in the bottom line of the display window.

3.

Press the right arrow button to select either “BATCH COUNTER” or “TOTAL COUNTER”.

4.

Press the START/OK button to enter either counter view.

5.

Press the left or right arrow button to view the counter TIME or the number of DISCS.

6.

The DISCS and TIME counters may be reset to zero in the BATCH COUNTERS view, by pressing the START/OK button when START TO RESET is displayed.

7.

Press the STOP/ESC button twice to exit the menu.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Display is blank	No power	Check power outlet and connection
Display is blank	Blown fuse	Replace fuse (use small flat screwdriver to remove the fuse holder – part of the power socket). The holder contains the “live” fuse and one replacement
The pump can be heard to operate, but the main motor does not start or sounds like it is struggling	Pads are worn out, causing excessive friction on the disc surface	Replace pads, clean the pad holders
Polish is leaking from the polish compartment	Polish Bottle is misaligned and/or the seal is damaged	Remove the Polish Bottle. Check the bottle seal (in the machine) for damage. Place the bottle back in, making sure that the seal rim goes inside the bottle neck and doesn’t get squeezed by it
Disc repair quality is noticeably reduced	Overused polish and/or pads	Replace polish and/or pads. Clean machine prior to resuming repairs

DISC REPAIR INFORMATION

Why Do Scratches Appear on my Discs?

Although CDs and DVDs are extremely durable and convenient to use, they can be easily damaged through normal handling and use, especially in lower quality CD or DVD players, car CD changers or poorly designed CD cases.

While scuffed or scratched CD's or DVD's may appear playable, the disc player may have difficulty decoding the sound, image or data due to the additional interference posed by the scratches. This commonly results in skipping and stuttering on audio CDs and DVDs and disc read errors on digital discs.

When scratches are removed from the surface of the disc, the disc player is again able to decode all the information without having to perform numerous error correction procedures, which in turn makes for smoother operation.

How are Discs made?

A Disc is comprised of four layers, as shown in Figure 8, below. The first layer, Layer 1, is the thickest and easiest to repair. The other three layers combined (reflective foil, lacquer, and graphic) are only as thin as a human hair and offer little or no protection to the data beneath them.

Polycarbonate Plastic Disc (Layer 1)

Data, in the form of minuscule depressions or "pits" (as short as 0.83 micrometer) and contrasting flat regions or "lands", are arranged in a spiral track winding from the inner hole to the outer edge on the top side of this layer. On recordable CDs, data can be burned in at different levels within the plastic disc, enabling multi-session recording. This layer is thinner on recordable CDs due to imprinting of the manufacturer's name.

Reflective Foil Layer (Layer 2)

A micro thin layer of aluminium (copper, silver or gold on higher quality CDs) is applied over top of the Layer 1 data. Layer 2 reflects the laser beam back through the plastic disc, allowing the data to be read.

Lacquer Layer (Layer 3)

Lacquer is dripped onto the disc and spun at high speed to create a thin sealant over the foil layer. This seals in the foil, but offers little or no protection to the data immediately beneath it.

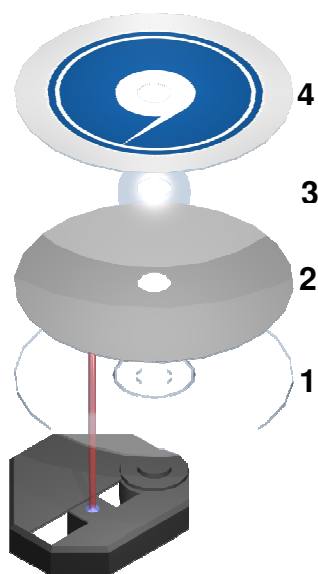


Figure 8 – Disc Layers

Graphic Layer (Layer 4)

A layer of ink is screened onto the lacquer layer for dynamic graphic and/or sales impact. (Recordable CDs do not have this layer.)

How Does Disc Repair Work on Scratched discs?

As mentioned above, Layer 1 of a Compact Disc is made of Polycarbonate plastic, just like plastic lenses in safety glasses. This layer is manufactured through a moulding process that results in a perfectly flat surface, allowing a laser beam to travel straight through it to reflect off the Foil Layer above it (Layer 2), thus revealing the digital information contained in the top surface.

Recall that the laser beam reads the digital information from the centre of the disc to the outer edge in a spiral manner. With DVD Audio and Video media, Sony, PlayStation 1 & 2™, X-Box™, GameCube™ and Sega Dreamcast™ the digital information that has been stamped goes right to the outer edge of the disc. A scratch, finger print or foreign object anywhere on the surface will block or deflect the path of the laser beam (see Figure 9), causing the disc to either skip or freeze, depending on the disc format.

This means that a damaged disc must be repaired with a technology that leaves the disc perfectly flat from centre to edge, as is the case with Disc-Go-Technologies disc repair products. Other disc repair technologies can result in rounded outer edges during the repair process, impeding the laser beam's ability to correctly track data on the last (outer) tracks of those discs.

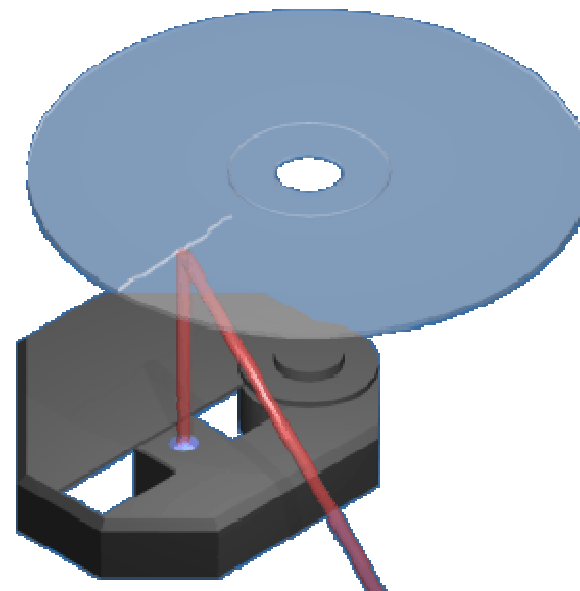


Figure 9 - Scratch Deflection

How can I tell if my disc is in need of repair?

If the disc has started to make strange noises or if it skips and stutters when you listen, watch, or play it, then chances are the disc has scratches on it. If you are servicing the rental or retail market, such as used video games or Previously Viewed Title DVD's, it may be desirable to repair any disc with surface damage. This will suggest to the customer that this disc is in "like new" condition, and will produce a higher resale value.

Identify if the disc can be repaired:

Cracks - Inspect the disc first for signs of cracks. Typically, discs will start to split from the inside ring, and work towards the outer edge. Give the disc a very slight bend to see the cracks more clearly. Occasionally, cracks will start from the outer edge, or may be located in the centre of the reading area. If any crack is found, the disc cannot be repaired.

Dents – Dents are large indentations on either side of the disc. Dents will sometimes appear to be deep scratches; however they have caused irreversible damage to the disc which cannot be repaired. Dents are caused by blunt force to the disc, such as being stepped on, being bitten by a pet, or placing heavy sharp objects onto the disc. Dents can sometimes be seen protruding through the other side of the disc.

Warping – Warping is when the disc, which should be perfectly flat, has been bent or warped due to heat damage. This type of damage will typically be seen around the entire edge of the disc and can be seen in the reflection of the disc. To inspect for warp damage, look at the reflection in the mirror side of the disc. Reflect a straight edge, such as a fluorescent light tube in the ceiling and tilt the disc back and forth while looking at the reflection of the light in the disc. If the light tube appears to be distorted, the disc may be warped. Warp damage can occur due to leaving the disc in sunlight, or inexpensive repair methods.

If the disc is damaged in any way described above, it cannot be repaired.

Identify the type of disc

CD or DVD? – There are types of damage that can occur on one type of disc, which will not occur on the other. To identify the type of disc, look at the label side of the disc and locate the identifying mark.



Inspect for specific damage

CD Damage - Foil Damage – Foil damage occurs when the graphic side of a compact disc has been scratched. Severe foil damage can easily be seen by holding the label side of the disc up to a strong light source and observing the shiny side of the disc. If light can be seen through the disc then the disc has foil damage. Light foil damage can also prevent the disc from playing, but it is much harder to locate. One easy way to see light foil damage is to first inspect the label side for any type of scratch. If a scratch is located on the top side, view the bottom side to see if the same scratch appears on the optical side. If the disc is dark, such as a Playstation™ or PS2™ disc, assume the disc is damaged. Refer to Figure 10 for an example of foil damage.

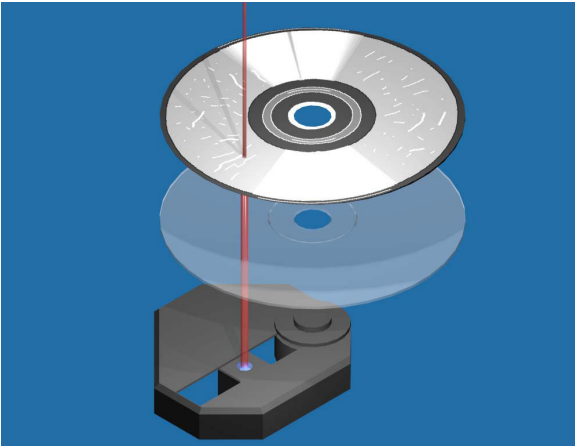


Figure 10 – Foil Damage

One other method of viewing foil damage is to look at the scratches on the optical side of the disc. If you can see a reflection of the scratch in the "mirror" of the disc, the disc can be repaired. If you cannot see a reflection of the scratch, the scratch is likely to be foil damage on the top side. Refer to the chart below to determine whether or not your disc is susceptible to foil damage.

Disc Medium	Colour	Susceptible	Non-Susceptible
CD	Silver	x	
DVD – Single Layer (4.7GB)	Silver		✓
DVD – Dual Layer (8.4GB)	Gold		✓
PS1™ – CD (700MB)	Black	x	
PS2™ – CD (700MB)	Light Blue	x	
PS2™ – DVD Single Layer	Silver		✓
PS2™ – DVD Dual Layer	Gold		✓
X-Box™ - DVD	Silver / Gold		✓

Disc Medium	Colour	Susceptible	Non-Susceptible
GameCube™ - 3" DVD	Silver / Gold		✓
CD - R (650 – 700 MB)	Any Color	✗	
CD - RW (650 – 700 MB)	Grey	✗	
DVD – R (4.7 GB)	Purple		✓
DVD – RW (4.7 GB)	Grey		✓
VCD (700 MB)	Silver	✗	
Karaoke CD (700 MB)	Silver	✗	

Determining Which Side Is Scratched

The Reflection Test

- Hold your disc, with the graphic side down.
- While looking at the scratches on the play side, tilt the disc slightly, back and forth.
- Now check each scratch for a reflection or double appearance.
- Scratches on the bottom of the disc will have a reflection and are repairable.
- Scratches in the foil will not have a reflection and are not repairable.

DVD Damage – Layer Separation – A DVD is similar to a CD, however it is like having two CD’s with the label sides placed together and glued. This is perfect for protecting the information from foil damage, as the important layers are on the inside of the disc, instead of the top. However, there are sometimes problems with the two glued discs pulling apart. When these two discs separate, it will damage the foil on the inside of the disc. This type of damage is relatively rare, and is usually caused by excessive heat and/or severe bending. Inspect the gold or silver side of the disc, if the consistency of the gold or silver color seems to change from the inside ring to the outer edge, the disc may have separation. Give the disc a slight bend, if the color changes in a concentric pattern, the disc has layer separation and cannot be repaired.

Scratch Damage

If the disc passes the above tests, it is probably scratch damaged. Scratch damage is the largest type of damage in discs and will typically result in 94% of all disc failures. Scratch damage can be repaired. Use your Disc-Go-Devil to remove the damage, and leave the disc looking as good as new!

Scratch Damage Levels

The level of scratch damage can be difficult to determine. Some discs may have scratches covering the surface of the disc, but the scratches may not be very deep. Other discs may look great, except for one large scratch. Damage levels are determined by the depth of the scratch, not the number of scratches. The deeper the scratch, the longer it will take to be removed. Please refer to the pictures below for some typical examples of light, medium and heavy scratch damage.

Light Damage

Light damage is characterized by small, hairline scratches. It can also comprise light scuffs, marks and deposits such as food or glue residue. This type of damage cannot normally be felt when running your fingernail across the scratch.



Medium Damage

Medium damage typically comprises larger scratches than those in the Light category. Medium scratches can be felt by running your fingernail across the scratch; however, your nail should not stop in the scratch. More extensively damaged discs with many surface scratches will typically have several that fall into the Medium damage category.



Heavy Damage

Heavy damage is the deep knife or screwdriver type of damage that, when you run your fingernail across the scratch, will stop your fingernail in the scratch. This type of damage can be very severe. Occasionally it may be necessary to process a heavily damaged disc through a Heavy Cycle more than once.



WARRANTY INFORMATION

One-Year Limited Warranty

Disc Go Technologies Inc. warrants the Disc-Go-Devil to be free from defects in material and workmanship under normal use for a period of one (1) year from the date of purchase, except as noted. There is no warranty with respect to the following, which may be supplied with the Disc-Go-Devil: polishing pads and/or polish and/or cartridges and/or supplementary products. This warranty extends only to the original consumer and does not cover damage from abuse, neglect, or any other use not specified in the printed directions. The warranty does not cover problems caused by fire or other natural calamities. The warranty is void immediately if an improper repair or adjustment is made by anyone other than an authorized Disc Go Technologies service center; if the consumer does not use the cleaning cartridge at the intervals recommended in the printed directions; and/or if the consumer uses any cartridge and/or polishing pads and/or polish and/or supplementary products not authorized for use by Disc Go Technologies in the printed directions. The warranty applies to the product from the original date of purchase and the owner must furnish proof of original purchase from Disc Go Technologies or a Disc Go Technologies authorized reseller. This product is intended for commercial use only. The unit must be shipped, freight prepaid or delivered to the nearest authorized repair center in either its original package or similar package affording an equivalent degree of protection. The repaired unit will be returned to the customer at the customer's expense. For a detailed description of the product warranty please contact our customer service center.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, DISC GO TECHNOLOGIES INC. EXPRESSLY DISCLAIMS ALL RESPONSIBILITY FOR CONSEQUENTIAL DAMAGES OR INCIDENTAL LOSSES CAUSED BY THE USE OF THIS APPLIANCE AND UNDER NO CIRCUMSTANCES SHALL DISC GO TECHNOLOGIES BE LIABLE FOR ANY AMOUNT GREATER THAN THE ACTUAL PURCHASE PRICE OF THE UNIT.

If you have a claim under this warranty, DO NOT RETURN THE APPLIANCE TO THE STORE OR DISTRIBUTOR! Please call our CUSTOMER SERVICE NUMBER. This warranty is valid only in Canada and the USA.

In the U.S. and Canada 1-866-237-3724

This warranty gives you specific legal rights, and you may also have other legal rights which may vary from state to state, or province to province.

Limitation of Use

This machine will not repair cracked, warped, or foil damaged discs. If there is damage to the data within the disc, this machine cannot repair or restore the data.

Disclaimer

Reasonable care has been taken in the preparation of this information, but Disc Go Technologies Inc. and the product distributors extend no warranties, make no representations and assume no responsibility as to the accuracy or suitability of information. Judgements as to the suitability herein are the purchaser's responsibility.

CUSTOMER SERVICE

Please call your local Disc-Go-Tech Distributor for customer service. Please have your Disc-Go-Devil close by when you call. This will help us answer your questions.

Website: <http://www.discgotech.com>

Authorized Disc-Go-Tech Distributor:

Additional Components

To order additional components, please contact your local Disc-Go-Tech Distributor

Manufactured by:

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101-19110 24th Ave
Surrey, B.C. Canada V3S 3S9

Printed in Canada
Copyright 2007
Version 1.1.3